## Title Information

Classification	Director of Academic Support Programs
Grade	NC
Working Title	
FLSA Status	Exempt
<b>Position Class Code</b>	1M170
Full Time Part Time	Full Time
Educational and Experience Requirement	Master's degree in Education, Counseling or related field. Doctorate would be helpful. Five years of experience in education, academic counseling, mentoring, teaching, program evaluation, group facilitation or related field. A combination of education, experience, and training that would produce the required knowledge and abilities could be considered.
Nature & Purpose of Position	Directs, implements, and assesses programs that promote and support student academic achievement.
Primary Responsibilities	Directs, implements, and assesses programs that promote and support student academic achievement. Directs programs for various student populations. Designs staff development programs and trains other university departments. Consults with the university community to improve retention and academic support programs. Assists in the writing of grants. Aggregates and analyzes data and develops reports. Presents data to classes, departments, visiting institutional representatives, and other constituencies concerning Academic Support Programs. Oversees the Academic Improvement Mentoring (AIM) programs and study skills personnel and training. Refers students to the Counseling Center, Legal Services, Career Center and other campus support offices. Assists in course selection and schedule planning. Plans, implements, assesses, and evaluates specific programming and other academic support programs. Contacts faculty concerning referred students. Serve on committees. Maintains confidential student records. Provides students with information to assist them with improving classroom performance. Communicates with all students concerning programs available at the Student Advising and Mentoring (SAM) Center. Creates written and graphic forms, brochures, and flyers for students, faculty, staff, and administrators. Supervises

	student groups. Trains facilitators for Study Skills seminars. Prepares reports for administration concerning academic support programs. Participates in campus recruitment activities. Performs other related duties as assigned.
Other Specifications	Ability to work closely with students and student employees on all levels.  Maintains regular contact with students, faculty, and staff.  This position may be designated as a Campus Security Authority (CSA).
Supervision Given and Received	Works under minimum direction and provides supervision and direction to department staff, students and mentors.